



INNOVATION & TECH FEST

L&D

INNOVATION & TECH FEST

Nudge your colleagues toward success by deploying effective learning, *just-in-time*









Objectives of this important training:

- 1. Stay awake
- 2. Concentrate
- 3. Pay attention
- 4. Blah
- 5. Blah
- 6. Blah



If there is so much happening in the present, how do we prepare people for the challenges of the future?

Be the legend that provides training and information *just when it's needed*

Obsolescence Waste Defects Costs (1) Innovation



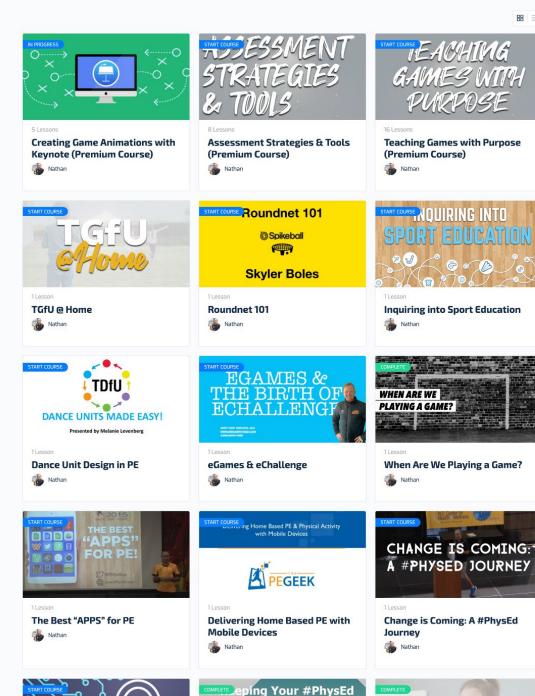
Just in time learning is not:

- a course library
- comprehensive
- inside an LMS



So, what is it?

Course Library



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Blake Sohier's performance review is due



iOR

Human Resources <hr@ior.com.au> To O Matthew Garratt; O Blake Sohier; O Annelies Long $\bigcirc \qquad \bigstar \qquad \mathsf{Reply} \qquad \And \qquad \mathsf{Reply} \quad \mathsf{All} \qquad \rightarrow \quad \mathsf{Forward} \qquad \boxed{\mathbf{II}} \qquad \mathbf{II} \qquad \mathbf{II$

Thu 16/11/2023 11:45 AM

Hi,

Blake Sohier's performance review is now due. You can access the record here: https://ior.donesafe.com/recordid=123456

If you have received this email in error, or require further assistance, please contact your system administrator at <u>hr@ior.com.au</u>.

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Blake Sohier's performance review is due



Human Resources <hr@ior.com.au> To O Matthew Garratt;

Thu 16/11/2023 11:48 AM

iOR

Ні,

Blake Sohier's performance review is now due. Please organise a catch up with Blake and complete <u>this form</u> when you are finished.

You may like to check out these <u>tips for preparing for and running an effective performance meeting</u>, or <u>this</u> <u>how to guide</u> that walks through how to complete the performance review process.

Do you need something else or have a problem with getting this task done by the end of the week? Reply to this email and let us know how we can help.

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Your First Aid Certificate will expire in 30 days



iOR

Learning & Development <training@ior.com.au> To O Matthew Garratt

Thu 16/11/2023 11:45 AM

Hi,

Your first aid certificate will expire in 30 days. Hopefully you have already been contacted by a member of the training team and will be attending a first aid course before your certificate expires. If you haven't, please arrange a training session by emailing us at <u>training@ior.com.au</u>.

Alternatively, if it is not possible for you to attend one of our scheduled first aid training courses, you can book with one of our <u>preferred providers listed here</u>.

Please reply to this email as soon as possible if you have any questions or issues renewing this training.

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Your First Aid Certificate will expire in 30 days



iOR

Learning & Development <training@ior.com.au> To O training@ior.com.au



Thu 16/11/2023 11:45 AM

Hi,

Matt Garratt's first aid certificate will expire in 30 days.

Please book Matt into an internal first-aid course (if possible) or arrange for Matt to attend a course with one of our <u>preferred training providers</u>.

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Search

Perform Final Check/Edit and Import Offsite or Mixed Job

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Published: 08/03/23

Once a scheduled job has been completed, Depot Managers, Depot Administrators, and/or Schedulers carefully the job prior to importing it into the inventory management part of Dashboard in preparation for invoicing. The below guide will step you through the process of checking and importing offsite and mixed jobs.

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Search Wiki	
Search	Q
Pages	Wiki Index Sort
Jobs Home	
Schedule a Transport Or	nly Delivery
Schedule a Direct Job	

- Make Customer Delivery Address Visible to Driver
- Perform Final Check/Edit and Import Direct Job to Customer
- Perform Final Check/Edit and Import a Direct Job to IOR Site
- Schedule an Offsite Job
- Perform Final Check/Edit and Import Offsite or Mixed job
- Input jobs that will be or have been completed by contractors
- Jobs Planner Home

Version 1

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Jobs Data Maintenance

Process

- 1. From the home screen:
 - A. Expand the 'Jobs' menu



- 2. Under 'Load a Job' type in the job number and press 'enter'. You can also find the job under the 'View list of all current jobs' and/or other search options (see note below).
 Note: If you aren't sure of the job number enter '1' in the search box and press enter. This will bring up your jobs screen where you can change the search criteria under 'Ordered Date From:' and 'Ordered Date To:' to find a job. Make sure to delete the '1' out of the job number field before trying to search.
- 3. Once the job has been found, double click on the job to open.



- 4. The jobs detail screen will show real time information about the job, including any information that has been entered by the driver on the Drivers App. As part of the finalisation process, it is important to check the following:
 - Job Hours: Have the hours been entered in and approximately match how long the job should have taken.

1 Audit workflow notifications.

Make key information findable.



Prioritise making learning JIT.